

Grupo Calvo has placed a whistle-blower and enquiry channel at your disposal. Hosted within the Ethicspoint platform and managed by Navex Global, it enables you to report in a confidential manner and without fear of reprisal any potential case of irregularity or failure to comply with the principles and commitments set forth under the Group's Code of Business Ethics. The whistle-blower channel may also be used to raise any doubts or questions in regard to ethics or compliance which Code recipients may have.

In compliance with applicable law, although confidentiality is assured, complaints cannot be anonymous, except in cases of legal obligation or fulfilment of judicial or administrative resolutions, where action will involve the application of the corresponding laws.

Use of the whistle-blower channel made available to you by Grupo Calvo is completely voluntary.

Pursuant to regulations in force concerning the Protection of Personal Data, Grupo Calvo informs you that any personal information you provide when filing a report or submitting a query, as well as any other personal data which Grupo Calvo may gather during investigation processes, will be included in a file. This file is the responsibility of Luis Calvo Sanz, S.A. (a member company of Grupo Calvo), with its registered office located at Carretera Coruña-Finisterre, Km. 34.5, 15106, Carballo, A Coruña, España.

Personal data will be used, with your consent, for the sole and exclusive purpose of investigating the claim reported or to respond to the question raised. Based on the above and only when strictly necessary to achieve said purpose, Luis Calvo Sanz, S.A. may gather personal data that falls under the responsibility of other companies that belong to Grupo Calvo.

With this aim, your data will be processed as long as needed to address your query and to conduct the necessary investigation regarding your claim. In the event there is any legal responsibility involving the facts or incidents communicated to us, your information will be maintained for the period of time required to deal with these responsibilities and in order for Grupo Calvo, where appropriate, to take any necessary legal action.

By submitting a claim or query to Grupo Calvo's whistle-blower channel, you expressly give your consent for the personal data provided to be processed for the purpose mentioned.

For the communication of your claim or query, Grupo Calvo has contracted the provision of services from Navex Global. We hereby inform you that your data may be hosted in the supplier's servers located in the United States of America, a country whose laws do not provide a level of data protection equivalent to the European standard. Navex Global nevertheless provides suitable data protection assurances by means of its adherence to the Privacy Shield Principles. You can access further information about these assurances through www.privacyshield.gov.

You may contact Grupo Calvo at any time to exercise your access, rectification, cancellation, opposition and processing and portability limitation rights, when such rights are applicable, by submitting a specified request in writing to the following email address: canal.denuncias@calvo.es. Likewise, if you believe your personal data has been treated inappropriately, you have the right to file a claim with the Spanish Data Protection Agency (C/ Jorge Juan, 6. 28001 – Madrid www.agpd.es).